



The New Piper Aircraft, Inc.
2926 Piper Drive
Vero Beach, Florida, U.S.A. 32960

SERVICE *No. 1041* LETTER

Date: March 10, 2002 (S)

MAINTENANCE ALERT

SUBJECT:

Accident/Incident Reporting

MODELS AFFECTED:

All Models

SERIAL NUMBERS AFFECTED:

All

***THIS SERVICE LETTER IS IN ADDITION TO THE MANDATORY FILING OF NATIONAL
TRANSPORTATION SAFETY BOARD (NTSB) REGULATION PART 830.***

COMPLIANCE TIME:

Upon receipt of Service Letter 1041 and/or knowledge of an incident or an accident.

APPROVAL:

The procedures specified in the instructions section has been shown to comply with the applicable Federal Aviation Regulations and is FAA approved.

PURPOSE:

Some Incidents/Accidents have occurred in the past and were not reported or not reported in a timely fashion to New Piper Aircraft. To improve our Service and Reliability system, knowledge of all incidents and/or accidents must be reported immediately. To expedite and assist in reporting all incidents and accidents, Form 420-01 has been created and attached. Service Letter 1041 implements the use of Form 420-01. This procedure is to be used by all Dealers, Service Centers and Repair Facilities upon receipt of this Service Letter.

NOTE: These procedures must be adhered to so that New Piper is in compliance with FAR 21.3.

(OVER)

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INSTRUCTIONS:

1. All Dealers, Service Centers and Repair Facilities must call the toll free number 1-877-879-0275 immediately upon knowledge of an incident or accident. The toll free phone number is monitored twenty four (24) hours a day. The phone number is also listed on the top of Form 420-01.
2. After contacting via the toll free phone number, complete Form 420-01 in it's entirety and fax a copy to (561) 562-0299 immediately.
3. Overnight the completed original Form 420-01 to address on Page 2 of this Service Letter, when Step 1 and Step 2 are accomplished.
4. Make an entry indicating compliance with this Service Letter in the aircraft logbook of the aircraft involved in the incident or accident.

MATERIAL REQUIRED: Form 420-01

AVAILABILITY OF FORMS: Attached

EFFECTIVITY DATE: This Service Letter is effective upon receipt.

Please send all completed forms to:

THE NEW PIPER AIRCRAFT, INC.
Attn: Customer Care
2926 Piper Drive
Vero Beach, FL 32960



ACCIDENT / INCIDENT INITIAL REPORT
The New Piper Aircraft, Inc. Vero Beach, Florida
Telephone (24 hours) 1-877-0275 Fax; 561-562-0299

MODEL	REGISTRATION	SERIAL NUMBER	MANUFACTURED
LOCATION		DATE OF INCIDENT	TIME OF INCIDENT
AIRCRAFT DAMAGE ☐ DESTROYED ☐ SUBSTANTIAL ☐ MINOR ☐ NONE ☐ U/K			FIRE ☐ YES ☐ NO ☐ U/K
PERSONAL INJURIES FATAL SERIOUS MINOR NONE		OCCUPANTS	
PILOT		OWNER	
OPERATOR		INSURED BY	
POINT OF DEPARTURE	DESTINATION	FLIGHT PLAN ☐ IFR ☐ VFR ☐ NONE ☐ U/K	
INDIVIDUAL REPORTING INFO.	RECEIVING (NAME/DATE/TIME) (NEW PIPER USE ONLY)	INVESTIGATOR-PAC	
		INVESTIGATING OFFICE	
Witnesses (s): Name: Address: Phone number: CIRCUMSTANCES: SIGNATURE (SIGN AND PRINT) DATE			